



UNITED STATES PATENT and TRADEMARK OFFICE

UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND  
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
WWW.USPTO.GOV

IBM CORPORATION  
Anne Vachon Dougherty Esq.  
3173 Cedar Road  
Yorktown Heights, NY 10598

**MAILED**

**JUN 12 2003**

**DIRECTOR'S OFFICE  
TECHNOLOGY CENTER 3600**

In re Application of: :  
Jean-Marc Halbout :  
Serial No.: 09/494,643 :  
For: SYSTEM AND METHOD FOR :  
MEASURING AND PRICING MIDRANGE :  
COMPUTER SERVER OUTSOURCING :  
SERVICES :

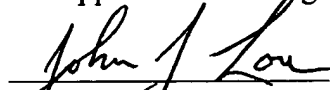
**WITHDRAWAL FROM  
ISSUE**

The purpose of this communication is to inform you that the above-identified application is being withdrawn from issue pursuant to 37 CFI 1.313.

The application is being withdrawn to permit reopening of prosecution. The reasons therefor will be communicated to you by the examiner.

Patent and Trademark Office records reveal that the issue fee has not been paid. If the issue fee has been submitted, the applicant may request a refund or may request that the fee be credited to a deposit account. However, applicant may wait until the application is either again found allowable or held abandoned. If the application is allowed, upon receipt of a new Notice of Allowance and Issue Fee Due, applicant may request that the previously submitted issue fee be applied toward payment of the issue fee in the amount identified on the new Notice of Allowance and Issue Fee Due. If the application is abandoned, applicant may request either a refund or a credit to a deposit account.

The application is being forwarded to the examiner for action.

  
John J. Love, Director  
Technology Center 3600  
703 308-1020

JJL:nlw

Serial Number 09/494,6437

Page 2

cc: Office of Publications:

Patent Clerk

Supervisory Correspondence Clerk